

WE WANT YOU BACK SERVICE AGREEMENT

This Agreement with AdEPT Telecom plc explains the contract length, as well as the calls and lines tariff you have agreed to. By signing this form you agree to our standard Terms and Conditions which can be found at www.adept-telecom.co.uk. Fields shaded in grey are optional all other fields are mandatory.

Customer Information	
Company name	
Account No. Existing customer's only	00041
Company address – line 1	
Company address – line 2	
Company address – Town	
Company address – County	
Company address – Post Code	
Company registration number	
Main Contact Name	
Position	
Tel Number	
Email address	

FOR INTERNAL USE ONLY	
BAM Name	
QV Account ID	

Billing Information		
Billing address – line 1		
Billing address – line 2		
Billing address – Town		
Billing address – County		
Billing address – Post Code		
Billing Contact Name		
Tel Number		
Email address		
Billing Format please circle your selection	Email	Paper
If a billing option is not selected then email billing will be the default selection		
Payment method please circle your selection	Direct Debit	BACS

Signature	
Signature	
PRINT NAME	
Position in Company	
Date of signature/ contract start date	

Contract Term (please select)	12 months		24 months	
Call Tariff Full tariff available under Pricing section of our website www.adept-telecom.co.uk	Business 9 Special Local/ National calls – 0.9ppm (pence per minute) Mobile calls – 4.9ppm		Business 8 Special Local/National calls – 0.8ppm (pence per minute) Mobile calls – 4.8ppm	
Line Rental Pricing Per Channel Full tariff available under Pricing section of our website www.adept-telecom.co.uk	PSTN	£13.00	PSTN	£12.00
	ISDN2	£13.00	ISDN2	£12.00
	ISDN30	£15.00	ISDN30	£14.00

*Line transfers only – no new lines

Details of any additional lines to be transferred to AdEPT Telecom plc (i.e. that are not currently with AdEPT)	
Telephone number	Line type (e.g. ISDN2)

<h2>AdEPT Telecom plc</h2>		 Instruction to your Bank or Building Society to pay by Direct Debit	
Please fill in the whole form using a ball point pen and send it to:		Originator's Identification Number 6 7 7 6 2 1	
Adept Telecom plc trading as AdEPT Telecom 77 Mount Ephraim, Tunbridge Wells, Kent TN4 8BS		Instruction to your Bank or Building Society Please pay Adept Telecom Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Adept Telecom and, if so, details will be passed electronically to my Bank/Building Society.	
Name of Account Holder			
Bank Account Number			
Bank Sort Code		-	-
Name and full postal address of your Bank or Building Society			
To: The Manager		Bank or Building Society	
Bank address line 1			
Bank address line 2			
Town & County			
Post Code			
Signature			
Date			
This guarantee should be detached and retained by the Payer The Direct Debit Guarantee			
<small>This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society. If the amounts to be paid or the payment dates change Adept Telecom will notify you 10 working days in advance of your account being debited or as otherwise agreed. If an error is made by Adept Telecom or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid. You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to us.</small>			