

8x8 & AdEPT

Why 8x8 and product overview

Who is 8x8?

8x8 is a leading Software-as-a-Service provider of voice, video, chat, contact centre and enterprise-class solutions powered by one global cloud communications platform.

8x8 empowers organisations worldwide to connect individuals and teams so they can collaborate faster and work smarter. Real-time business analytics and intelligence provide unique insights across all interactions and channels, allowing organisations to enhance the customer experience and accelerate business communications.

Reliable and clear communications have never been more critical than in today's business environment. With so much choice, customers can afford to be selective about the companies with whom they engage.

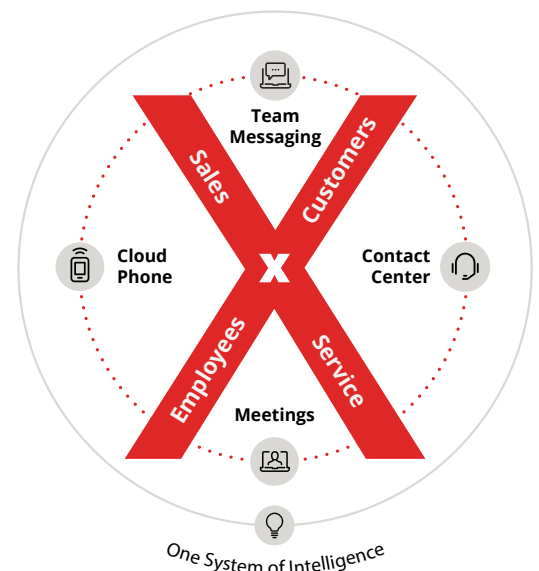
The X Series from 8x8 delivers the tools organisations need to communicate, collaborate and access valuable data and experts so they can optimise every moment of engagement.

Meet the X Series

X-Series is the bespoke communications hub for employees and customers, designed and continuously developed based on our extensive experience working with a diverse range of businesses.

The 8x8 solution combines voice, video conferencing, team messaging, contact centre, analytics, services and support into a comprehensive communications solution.

The X-Series transforms customer experience by enabling customers and employees to interact in one system of engagement. This results in increased performance, at a lower cost, improving the experience for both your customers and employees.



Learn more about 8x8 Voice for Microsoft Teams at: adept.co.uk