



Quality Policy Statement

Management Commitment

The Senior Management is committed to the development and implementation of the Management System and continually improving its effectiveness by:

- Communicating to all staff the importance of meeting customer (current and potential), requirements including statutory and regulatory requirements.
- Establishing a quality policy and objectives.
- Conducting reviews of the management system.
- Ensuring availability of resources.

Customer Focus

The Senior Management will ensure that customer (current and potential) requirements are determined and are met with the aim of enhancing customer satisfaction.

Quality Policy Statement

- Adept Technology Group shall provide products and services that meet our customer's quality needs, specifications and delivery, on time.
- We shall establish objectives for and monitor our performance against meeting customer requirements.
- We shall implement and maintain a quality management system, (QMS) that meets the requirements of BS EN ISO 9001:2015. The QMS shall include control procedures that shall be audited.
- We shall implement and maintain a continual improvement programme that is an integral part of the QMS and focus upon improving our performance.
- We shall involve all staff in the process of improving business performance and will communicate our progress toward meeting the objectives that we have set.
- We will regularly review our Quality Policy Statement for continuing suitability.
- Promote the use of process approach and risk -based thinking
- Establish partnerships with suppliers and interested parties to provide an improved service.

This policy will be communicated to all employees and organisations working for or on our behalf. Employees and other organisations are expected to co-operate and assist in the implementation of this policy, whilst ensuring that their own work, so far as is reasonably practicable, is carried out without risk to themselves, others, or the environment.

This policy will be reviewed annually by top management and, where deemed necessary will be amended and re-issued. Previous versions of this policy are archived.

This policy is available to relevant interested parties, upon reasonable request.

Signed: 

Name: Andy Lovett

Position: COO Adept Technology Group Plc

Date 12th November 2021